Attorney's Docket No.: 12587-0043001 / D03-024/01505-00/US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Andrea Lynne Dodge et al. Art Unit: 3689

Serial No.: 10/807,031 Examiner: Faith K. Abdelsalam

Filed: March 23, 2004 Conf. No.: 2252

Title : HUMAN SERVICE PROVIDER RELATIONSHIP MANAGEMENT FOR

GOVERNMENT AGENCIES

MAIL STOP RCE

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO FINAL ACTION OF AUGUST 3, 2009

Please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 15 of this paper.